

## MINUTES OF MANNING VALLEY INTERAGENCY MEETING

**Date:** 5<sup>th</sup> February 2014

**At:** Manning Uniting Church, Taree

**Present:** Caron Watkins (MVNS), Bec Ligt (CPADFV), Rachael Hartley (Benevolent Society), Julie Gallagher (Richmond PRA), Chris Cassar (Richmond PRA – Partners in Recovery), Ellen Carter (St Vincent de Paul Taree), Kim Ward (Salvation Army Taree), Lee Lyons (DHS), Jenny Gibson (DHS), Pauline Smith (MNCFC), Alina Ljumanovic (CLSD, FLPN), Anna Graham (Manning Pregnancy Support), Ros Britton (Disability Advocacy), Linda Lee (HNE Health), Helga Smit (Catholic Care Social Service), Catherine Wendell (Catholic Care PhaMS), Sandy Brooks (Manning Mental Health HNE), Nicole Grgas (Hunter Tenants Advice Service), Margaret Howard (Mid Coast Advice Service), Judy Hodgkinson (CCC4 Good Mental Health), Robert Cooke (MSS), Bruno Puglisi (COPs), Leah McInnes (COPs), Shaniane Andrews (Mid North Coast Tenancy Support Service), Bernadette Sexton (MVNS)

**Apologies:**

Melanie Kallmier, Beth Fuller, Edward Sheehan, Narelle Penman, Louise Webber, Claudine Small, Elise Wynyard

**Time Commenced:** 1.05 pm

**Time Finished:** 2.25 pm

**Chairperson:** Caron Watkins

**Minute Taker:** Bernadette Sexton

<u>TOPIC</u>	<u>DISCUSSION</u>	<u>ACTION</u>	<u>ACTION BY</u>
<b><u>BUSINESS ARISING</u></b> <b>1. Community Services and the media</b>  <b>2. Moneycounts</b>	<p>Catholic Care - awaiting approval from management. Helga Smit to follow-up with editor Toni Bell Editor Manning River Times</p> <p>MONEY WORRIES ADVICE CLINIC AND BBQ – 29 &amp; 30 January Purfleet/Taree. FREE help from financial counsellors, Legal Aid, Mid North Coast Community Legal Centre and other services. Well supported by local community</p>	<b>Helga Smit</b>	
<b><u>Guest Speaker/s</u></b> <b>Chris Cassar</b> <b>Team Leader</b> <b>Richmond PRA – Partners in Recovery</b>	<p>Collaborative program aims to assist people with severe and persistent mental illness and unmet complex needs. Link clients with referral pathways, access to services.</p> <p>Service rolling out nationally – part of Hunter Medicare Local. Work in partnership with Hunter Services. Referrals accepted from clients or services</p> <p>No case management, flexible funding pool</p> <p>Referrals accepted from clients or services. To refer call 1300656608 Website: <a href="http://www.hunterpir.com.au">www.hunterpir.com.au</a></p> <p><b>Taree Contact:</b>  Chris Cassar, Team Leader – Partners in Recovery  Ph: 0404572499  Email: <a href="mailto:chris.cassar@richmondpra.org.au">chris.cassar@richmondpra.org.au</a>  Office Address: 80 Wynter St, Taree 2430</p>		

<b>Margaret Howard</b> <b>Co-ordinator</b> <b>Mid Coast Tenants</b> <b>Advice &amp; Advocacy</b> <b>Service (MCTAAS)</b>	<p><b>Service Update:</b>  December 2014 service change due to gaining of funding from the Office of Fair Trading &amp; Commerce. Result reduction of staff hours, transfer of Forster to Hunter TAAS</p> <p>Service covers 2 geographical areas – Coffs Harbour to Taree  - Forster, Gloucester, Hunter</p> <p>Changing guidelines aim to take high volume of tenancy enquiries from TAAS enabling Tenancy Advice workers to concentrate on working with vulnerable clients and tenants in Social Housing.</p> <p><b>Target :</b>  Tenants in Social housing (caravan part residents)  People facing lockout, violent behaviour by landlords  Serious repairs and habitability issues  Tenancies impacted by Domestic Violence  Alleged breaches which may lead to tenancy termination</p> <p>MCTAAS to undertake outreach program trial at Taree and Kempsey. Update at next interagency.</p> <p><b>Referrals:</b>  Ph: 1800777722 or (02) 65839866 (follow-up calls made within 24hrs)  Useful websites:  <a href="http://www.tenants.org.au">www.tenants.org.au</a> or <a href="http://www.fairtrading.nsw.au">www.fairtrading.nsw.au</a></p> <p>Community based service in the Hunter, aimed at making sure tenants know and get access to their rights and responsibilities</p> <p><b>Contact details:</b>  <b>Hours of operation:</b> Monday-Friday  <b>Address:</b> 5 William St Hamilton 2303  <b>Ph:</b> 4969766 or 1800654504    <b>Fax:</b> 49696088    <b>Email:</b> <a href="mailto:nicole_grgas@clc.net.au">nicole_grgas@clc.net.au</a></p>	<b>Margaret Howard</b>	
<b>Nicole Grgas</b> <b>Co-ordinator</b> <b>Hunter Tenants Advice &amp; Advocacy Service (HTAAS)</b>			
<b>Standard Agenda Items</b>	<b>Interagency Service Reports</b>		
<b>DHS</b> <b>Lee Lyons</b>	Recent changes in roles for Lee and Jenny 1. <b>Lee - Community Support worker</b> role with case co-ordination team. Strength based, linking people to services. Clients don't have to be part of case co-ordination team. No case work 2. <b>Taree - 3 days per week as Community Engagement Officer</b> , working with people who are homeless or at risk of being homeless.		
<b>DHS</b> <b>Jenny Gibson</b>	Manager, Centrelink Taree		
<b>Salvation Army</b> <b>Kim Ward</b>	<b>The Salvation Army -Community Welfare Worker</b> <b>ONLY OPEN Mondays &amp; Tuesdays</b>		

	<p><b><u>To Make Appointments:</u></b>  Ring <b>6552 5039</b> or call in at reception (at rear 67 Pulteney St ) <b>Mon or Tuesday</b> between <b>9am &amp; 10.30am</b>  <b><u>Emergency Relief</u></b> – appointments only available on the day  <b><u>Electricity assistance</u></b> –appointments made in advance  Bring to appointment - documentation that support claim of financial crisis including income statement and expenses</p> <p><b>The Doorways program</b> runs Wed, Thursday and Friday and does not include any emergency relief. It's just a case management style of seeing people.</p>		
<b>Sandy Brooks Manning Mental Health HNE</b>	<p><b>Carers Workshop</b>  27 February for 6 weeks, 10am- 12.30pm, Amber House Taree Cost: Free</p> <p><b>Carers Support Group</b> – 2<sup>nd</sup> Thursday each month, 10am-12.30pm, Amber House Taree  Cost: Free</p> <p><b>Mental Health Promotion Prevention Committee</b> – last Tuesday every months  <b>Next meeting:</b> 25 February, 1pm, Amber House Taree</p> <p><b>Mental Health First Aid:</b> - 28 April &amp; 5 May 2014 (need to attend both days)  Time: 9am-4pm Venue: Amber House Taree</p> <p><b>To register</b> ring Taree Community Health ph: 65929315</p>		
<b>Mid North Coast Financial Counselling Pauline Smith</b>	<p>4 week waiting list  Service recently received increase in funding to assist clients with gambling issues</p>		
<b>MVNS Caron Watkins</b>	<p>MVNS Project at Housing Estate to engage community in ownership  Caron to update at next meeting. Attempt to re-energize Bushland housing estate</p>	<b>Caron</b>	
<b>Community Options Project (COPs) Leah McInnes / Bruno Puglisi</b>	<p>Short waiting list  Ph: 1300658830</p>		
<b>MNCTSS Shaniane Andrews</b>	<p>Monthly tenancy meetings resume Thursday 27 February at Taree office</p>		
<b>MVNS Bernadette Sexton</b>	<p>ER service available Monday Tuesday only  Phone 65535121 for appointment</p>		
<b>CLSD (MVNS) &amp; FLPN Alina Ljumanovic</b>	<p>Representing 2 services</p> <p><b>1.CLSD – see training options as sent via interagency emails</b></p> <p><b>Bookings:</b> Contact Alina on <a href="mailto:clsd@mvns.org.au">clsd@mvns.org.au</a> or 65535121</p> <p><b>2.Family Law Pathways Network-</b></p>		

	Self Litigants Information packs available for distribution - contact Alina for distribution. Contact details: 146 Victoria St Taree 2430 <a href="mailto:Alina.ljumanovic@interrelate.org.au">Alina.ljumanovic@interrelate.org.au</a> Ph: 0458056152		
<b>Manning Pregnancy Support Anna Graham</b>	Pregnancy Support Service (7 days) Ph 1300792798		
<b>CCC 4 Good Mental Health Judy Hodgkinson</b>	CCC – Good 4 Mental Health Radio Program 2 Bob Community Radio (104.7FM) <b>Time:</b> 12.40pm <b>Date:</b> 19.4.14. <b>Next Meeting :</b> - Taree Library 2.2.14, 11am		
<b>St Vincent de Paul Taree Ellen Carter</b>	Assistance by appointment only. Written referrals include phone contact & address to if client has no phone <b>Days of Operation:</b> Monday Tuesday, Thursday, Friday <b>Taree Office:</b> 9 Albert Lane Taree <b>Opening hrs :</b> 10 – 12pm <b>Home visits:</b> 12- 2pm		
<b>MSS Robert Cook</b>	All ageing/disability under one program – Team Leader Jason McLaughlin  NIL's Program newly incorporates HESS Subsidy when purchasing select new white goods. For further information ph: 65511800		
<b>Bec Ligt CPADFV</b>	<b>Opening hrs:</b> Mon-Fri 9.30 to 2.30pm <b>Contact details:</b> Bec Ligt - Specialist Domestic Violence Support Worker – Taree Police Station Community Partnerships Against Domestic & Family Violence (CPADFV) Ph: 02 6552 0386 Fax: 02 6552 0311 Email: <a href="mailto:dfvprojecttaree@midcoast.com.au">dfvprojecttaree@midcoast.com.au</a> <a href="http://www.domesticviolence.nsw.gov.au">www.domesticviolence.nsw.gov.au</a>		
<b><u>NEW BUSINESS</u></b>			
<b><u>CORRESPONDENCE OUT</u></b>			
<b><u>CORRESPONDENCE IN</u></b>			
<b><u>NEXT MEETING</u></b>	<b>Next meeting will be 2 April 2014, 1pm-2.30pm</b> <b>Venue: Manning Uniting Church</b> Enquiries: Manning Valley Neighbourhood Services Inc. PH: 6553 5121, Email <a href="mailto:mvns@mvns.org.au">mvns@mvns.org.au</a> Interagency minutes can also be downloaded from MVNS Website: <a href="http://www.mvns.org.au">www.mvns.org.au</a>		